CSR Management

CSR Activities Concepts and Systems

Through its products and services, the NGK Group works to create new value that will improve the social environment and fulfill corporate social responsibilities while also earning the hope and trust of everyone in society. Towards this end, CSR promotion items are established according to the NGK Group Guidelines for Corporate Behavior, and, on top of this, each year CSR objectives are drawn up.

Corporate Philosophy

NGK products and technologies must create new value and contribute to the quality of life.

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NGK Group Guidelines for Corporate Behavior	Action for Promoting CSR	CSR Objectives
Behavior guidelines for realizing our corporate philosophy	8 CSR actions established to match the 8 actions in the Guidelines for Corporate Behavior	Detailed objectives in accordance with the 8 actions Formulate annual activity plan for each objective
I. Realization of Corporate Philosophy Respond to the trust and expectations of society	Provision of products that contribute to a better social environment	 Development and provision of products and services that help to preserve the natural environment Development and provision of products and services that embody safety and reliability Realization of higher-quality products and services
II. How to Engage in Business Activities Act with sincerity from a strong ethical stance	Disclosure of corporate information	 Enhancement of corporate information disclosure Consistent improvement of internal controls relating to financial reporting
	Thorough enforcement of compliance, risk management	 Thorough promulgation of the NGK Group Guidelines for Corporate Behavior through education Reinforcement of the risk management system Respect and protection of intellectual property rights Creation and consistent improvement of a framework for information security Strict adherence to the Anti-Monopoly Act, Subcontract Act, and other laws and regulations pertaining to business transactions Strict adherence to laws and regulations relating to export control
	Respect for humanity and ensuring comfortable working environments	 Maintenance and consistent improvement of safe and comfortable working environments Development of human capital and recruiting of human resources across the Group Utilization of diverse human resources Support for better balance between work and home life/childrearing
	Implementation of fair, free, and transparent transactions	 Fair and honest evaluation of procurement partners, and extensive resource diversification Promotion of CSR procurement
III. As a Member of Society Sustainably develop in partnership with society	Preservation of the global environment	 Prevention of global warming Adoption of environmentally friendly production processes Promotion of resource recycling Strengthening of global environmental management
	Cooperation with local communities and promotion of contribution to the society	 Provision of scholarships and support for foreign students Cooperation with local communities, labor unions, and NPOs in social contribution activities Support for volunteer activities by employees
	Communication with stakeholders	 Communication with customers and procurement partners Interaction with local communities via plant tours and open house events CSR Talk Live (discussions on implementing CSR with every employee class)
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Behavioral Guidelines

Guidelines indicating how to conduct oneself in daily work activities based on the Guidelines for Corporate Behavior

Review activities according to plans each year

Establishing CSR Promotion Items (Materiality)

Aiming to develop a sustainable society and in consideration of a variety of stakeholder demands, the NGK Group established eight items from the NGK Group Guidelines for Corporate Behavior as CSR promotion items determining the specific objectives and achievements for each item. Each year, we verify the achievement status of each objective in an attempt to continuously improve these efforts.

Process for Identifying Materiality

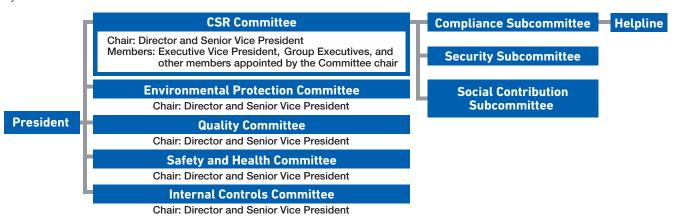
In establishing the CSR promotion items that constitute an integral part of our core values and principles along with the Corporate Philosophy and the Guidelines for Corporate Behavior, we took social trends and needs into consideration and developed systems for information disclosure and promotion.

In line with this policy, we will address the needs of the times appropriately, based on feedback from our stakeholders.

CSR Promotion Framework

To promote CSR activities, the NGK Group has established the CSR Committee, the Environmental Protection Committee, the Quality Committee, the Safety and Health Committee, and the Internal Controls Committee.

In terms of legal and corporate ethics compliance activities, the CSR Committee discusses items necessary to assist decision-making by the president and CSR Committee chair. It also conducts a wide range of activities, including providing support in matters determined to potentially have a substantial impact on the company, reviewing and evaluating the promotion plans of each subcommittee, and deliberating CSR-related items, determined to be important by the Committee chair.



Position on SDGs

The NGK Group is a signatory to the United Nations Global Compact, which advocates for independent action on the part of companies. We believe that addressing a broad range of social problems through our business activities, while measuring progress against indicators such as the Sustainable Development Goals (SDGs) adopted by the UN, is an important corporate social responsibility.

Human Rights Initiatives

Having established respect for humanity in its Guidelines for Corporate Behavior, the NGK Group uses its intranet, which is available to all domestic Group company employees, to promulgate the United Nations "Universal Declaration of Human Rights" and "Guiding Principles on Business and Human Rights." NGK also actively spreads awareness for protecting human rights by holding seminars on the subject.

Procuring Resources and Raw Materials Responsibly

The NGK Group conducts procurement activities that consider impacts on regional communities stemming from the use of raw materials (e.g. conflict minerals*) with the potential to cause social issues such as human rights violations and poverty, and takes steps to avoid using such materials when there is risk of adverse impact.

*Minerals including tin, tantalum, tungsten, and gold produced in the Democratic Republic of the Congo and surrounding countries, and used as a source of funding for armed conflict in the area.